

Macprofessionals, Inc., an Authorized Apple Training Center in Michigan seeks a Certified Trainer for Mac OS X training classes

Candidate must have current certifications in any of the following disciplines and be willing to travel. Trainer certification is preferred but is negotiable. Existing certifications must be up-to-date with latest Mac OS version. Personal communication and organization skills should be strong and experience in instructing groups is also important.

- * Mac OS X 101 - Support Essentials
- * Mac OS X 200 - Server Essentials
- * Mac OS X 330/335 - Directory Services Integration and Admin

Responsibilities:

- Prepare and present training materials through lecture, hands on demonstrations, and supporting activities for technical, customer service and potential sales accounts.
- Recommend curriculum modifications or enhancements to training management.
- Develop curriculum or training process evaluation process for training management on the basis of internal customer feedback and/or quality results.
- Assess student performance. Coach, deliver feedback and monitor student progress toward performance standards during training sessions.
- Deliver performance information to Manager at completion training.
- Stay current on internal work processes, policies and procedures.
- Participate and contribute to the continuous improvement of curriculum, policies and procedures.
- Acquire and maintain certification in Apple Mac OS Instructor Certification Program.

Skills:

- Field experience with specific technologies covered in classes is preferred.
- Communication Skills
- Ability to effectively communicate, both oral and written to a group

is a must.

Qualifications:

- 2+ years Mac experience, with implementation and upgrade experience.
- Knowledge & experience with Mac OS X (Tiger, Panther, etc).
- Understanding of the Operations of a large scale organization.
- Ability to work with users to discuss training concepts.

If you think you have what it takes, we`d like to hear from you. Please email your resume and cover letter with salary history to:

training@macprofessionals.com